The health and well-being of our guests and staff is our highest priority. In addition to monitoring the World Health Organization and the Centers for Disease Control and Prevention updates, we are taking the following steps to decrease coronavirus risk at Green Lake Conference Center:

In our Food Service Department, we continue to adhere to existing health codes and have added additional measures to minimize the virus risk. Personal beverage containers are now prohibited in the dining room. We are using disposable plates and utensils. We are asking guests and staff to use the provided hand sanitizer in the dining room and to use the serving utensils provided to serve themselves and refrain from using their bare hands. We ask that everyone take clean plates, utensils, mugs and cups for each trip to the buffet and beverage station. We stopped serving hand-dipped ice cream, offering pre-packaged ice cream treats instead. We are requiring an adult to supervise children age 11 and under while using food and beverage stations.

In our Housing Services department, we continue to maintain our high standards of housekeeping and cleaning which is the foundation for preventing spreading diseases. We posted signs in bathrooms and common areas to remind guests and staff how to properly protect against viruses, including proper handwashing. We are in the process of converting to touchless soap dispensers and hand dryers. We increased the use and frequency of Virex (our cleaner, disinfectant and sanitizer) to every surface. Housekeepers are equipped with printed information on how to stop the spread of the disease, and what symptoms to watch for. Laundry will continue to use disinfectant bleach on all linens and towels in every wash.

Across the conference center, we are using rubber gloves as we clean and disinfect frequently touched surfaces such as door handles. We are strongly encouraging guests and staff to regularly and thoroughly wash their hands with soap and water or an alcohol-based rub and to avoid touching their eyes, nose and mouth. We encourage guests and staff to stay home if they are unwell and/or have a fever.

Follow advice given by your healthcare provider, your national and local public health authority or your employer on how to protect yourself and others from COVID-19. We will continue to heed the advice of governments, public health authorities and medical professionals.